

Closir Investor Conference Call Access Guide

This guide explains how to join the event via web or phone, how to enable your microphone, and what to do if you experience any issues.

Joining the Conference Call

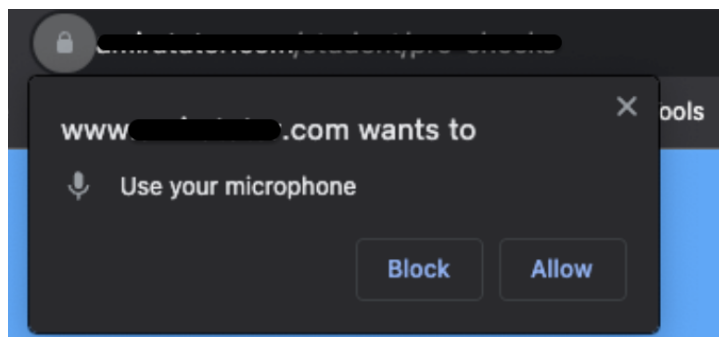
This section explains how to join the conference and participate during the Q&A.

Option 1: Joining via Web (We recommend using Google Chrome as the browser)

- Click on the event link ([https://mm.closir.com/slides?id=\(unique code here\)](https://mm.closir.com/slides?id=(unique code here))) provided in your invitation.

If you're unsure about your link, feel free to contact us at support@closir.com or via WhatsApp at +44 7392 037460.

- When joining from the web for the first time, your browser will prompt you to enable your microphone.
- Click "Allow"** when asked for microphone permissions.
- If you accidentally block it, you can change the permission settings by clicking the **lock icon** in your browser's address bar and enabling the microphone manually.



- Enter your **name**, **email**, and **institution**.
- Click **Join** to enter the event.
- You will hear music until the call starts.

Option 2: Joining by Phone

1. Click the same event link as mentioned above ([https://mm.closir.com/slides?id=\(unique code here\)](https://mm.closir.com/slides?id=(unique code here))).
2. Find your **local dial-in number** on the bottom right corner.
3. Call the number and enter the **Participant Code** when prompted.
4. You will hear music until the call starts.

How to participate during the Q&A:

- From the phone, press star (*) 2 to raise your hand.
- From the web link, you can type your question in the box provided or request to ask a voice question (options are on the top right corner).

! Troubleshooting Common Issues

♦ You can't connect

- **Did you enable your microphone?**
- **Are you behind a firewall?** Some networks (especially corporate) may block audio. Try switching networks or using mobile data, or connect by phone.
- You can still **listen to the call by phone by calling the dial-in number for your country** (see “Join by Phone” instructions above).

♦ You hear an echo

- **Are you connected with more than one device?** If so, leave the call on one of them.
- Try **closing the session and reconnecting**.

In case of any further inquiries:

Feel free to contact support@closir.com or WhatsApp message (+44 7392 037460)